

# Nabila Ayaba

Adelphi, MD, 20783 | 301-960-3985

nabila.ayaba@gmail.com | <https://www.linkedin.com/in/nabila-ayaba>

Energetic and detail-oriented software engineer with over 7 years of experience managing teams and teaching full stack development fundamentals. Proficient in the MERN stack and adept at translating complex technical concepts into clear and customer-friendly communications. Seeking to leverage expertise in IT-related content development and editing to support the dissemination of new IT services and enhance organizational communications.

## EXPERIENCE

### Instructor

Nov 2021 - Present

General Assembly, Remote

- Served as a technical writer, producing clear and user-friendly instructional IT guides for internal distribution.
- Collaborated within a team to support communication, training, and engagement for software installations.
- Edited and refined content for grammar, organization, and clarity.
- Maintained adherence to established standards, processes, templates, and style guides.
- Led cohorts of students through modern web development curriculum, teaching lessons on JavaScript, SQL/NoSQL databases, Node.js, and React.js.
- Managed project evaluation, student experience, and graduation requirements, offering one-on-one guidance for problem-solving.

### Teaching Assistant

Aug 2021 - Nov 2021

General Assembly, Remote

- Mentored students and facilitated dynamic classroom discussions.
- Tracked student progress and supported learning in JavaScript, React, Redux, MongoDB, Express, Node.js, and more.

### Store Operations Manager

Aug 2012 - Apr 2021

Starbucks, Jessup, MD

- Created training material as well as operational content used internally and among peers.
- Managed a team of 50+ employees, breaking district customer satisfaction records.
- Provided leadership, overseeing staffing, employee relations, and store operations.

### Hobby Content Creator

Jan 2017 - Present

*Medium, LinkedIn, Etc.*

During my free time, I engage in hobbyist blogging, writing/editing content, publishing a range of articles on platforms like Medium, LinkedIn, and personal blogs.

## EDUCATION

### Bachelor of Arts (B.A.) - Liberal Studies

Sep 2016 - May 2021

*Arizona State University, Tempe, AZ*

## SKILLS

Technical Writing & Editing, Adaptable in Fast-paced Environment, WYSIWYG HTML Editors, Clear Communication, Customer-Centric Content, Project Management, MERN Stack, HTML/CSS/JavaScript, Python/Django, SQL/NoSQL Databases, Version Control (Git/GitHub), MS Office Suite, AGILE framework